

Flex IT VoIP Services

A wide range of simple to use, feature-rich cloud based unified communications that are matched to your exact requirements.

Flex VoIP is a communications solution that brings together chat, voice, video and online collaboration in the one place. All of which are accessed by your choice of device, desk phone, mobile handsets or computer. You can locate your staff where they need to be, in remote offices, at home or on the move. The service integrates with Microsoft Teams so you will have full flexibility to stay connected with all your contacts.

Flex VoIP is a cloud-based service which means that you have no equipment to look after and all upgrades are free and automatic.

The Benefits

For businesses, VoIP allows call routing through a secure, internet-connected data centre, removing the need for physical hardware on-site. This internet-based solution is straightforward to install, with no initial connection fees, and offers easy maintenance and upgrades. Its flexibility ensures the system can expand with your business and provides robust call management features.

Cloud-hosted IP phone systems offer reliability that conventional phone systems often lack. For businesses that depend on call tracking, support for hybrid work environments, and detailed call analytics, adopting IP telephony is an excellent way to enhance operational efficiency and reliability.

What is VoIP?

VoIP (Voice over Internet Protocol) transmits voice calls over IP networks using an internet connection instead of traditional telephone lines. These systems convert analogue voice signals into digital data by compressing sound into smaller packets, which are then transmitted over an IP network to devices such as smartphones, computers, and tablets.

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Flex IT VoIP Services - Charges

Licenses are charged on a per-user basis.
The subscription term is 12 months.